

Provided complete and comfortable access . . .

Due to my severe hearing loss, internet captioning provided me with complete and comfortable access to a teleconference in a seamless manner.

I did not miss a beat of the hour-and-half discussion. Captioning is one of many tools providing effective and accessible communication so that all people may actively participate. By the way, your captioning is outstanding for me, even if it is American (just joking, as a Canadian).

Colin J.S. Cantlie, Calgary, Alberta