

# Technology

20/20 Captioning & Reporting uses the most advanced technology to give our customers the easiest, most up-to-date information.

Please see a list of our technology services below:

## Online Library

Our Online Library provides our clients and partners with a password-protected, easy-to-access repository of downloadable documents in many popular formats:

- PDFs
- Word documents
- Excel files
- Audio MP3s

There is no need to learn complicated systems or download special software. Simply login and you are taken directly to your own personal downloads page where you can access your information. No more waiting to receive your documents. Our realtime writers upload their transcripts allowing you near instantaneous access.

## KwikMail Service

At 20/20 Captioning & Reporting, we realize how valuable your time is. In an effort to simplify your work day, we are pleased to announce our new KwikMail Service.

Need expedited delivery? No problem. We will distribute your completed transcript for you to one or more recipients.

[Click here to inquire about KwikMail Service and fees.](#)

## Software

Never purchase software again when using any of our CART or captioning services. Our software is compatible with Windows, Mac, Linux, Unix &ndash; you name it!

- Simple &ndash; Our software is compatible with wireless networks and local area networks anywhere in the world.
- Versatile &ndash; The consumer has the ability to change the font color and style as well as the foreground and/or background color. Needing line numbers and timecodes, just turn them on and off at any time.
- User Friendly &ndash; The consumer has the ability to conduct word searches, find text and hot words. In addition, the viewer can make notes from the viewer screen and highlight lines of the text for later use. A chatback feature is also available.
- Affordable &ndash; Our clients are not required to purchase additional software. We provide it all!

Not sure what service you need? Let our friendly and experienced staff help you. Chat live, e-mail, or call today for a FREE demonstration.